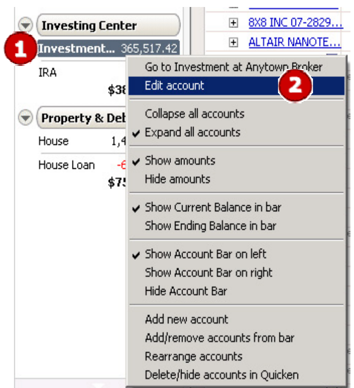
DEACTIVATE YOUR ACCOUNTS

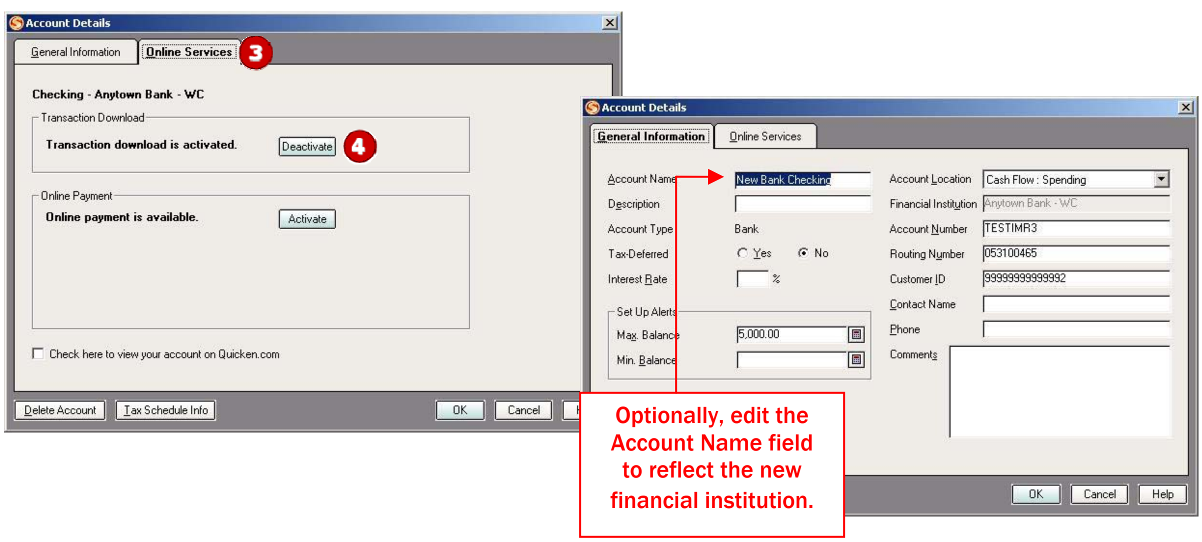
1. Choose **Online** menu → **One Step Update**.
2. Uncheck all boxes and click **Update Now**.
3. If a software update is available, then you will be prompted to apply it now.
4. Once the update is complete**, you must restart Quicken**.
5. *Quicken banking customers:* right-click your first account in the **Cash Flow**
6. Select **Edit account** from the pop-up menu.

Banking Customers

Investing Customers



7. In the **Account Details** dialog, click the **Online Services** tab.



8. Click **Deactivate** in the **Transaction Download** area. Confirm the remaining prompts.
9. **EDIT** any account information that may be changing. Click **OK** to close the **Account Details** dialog.

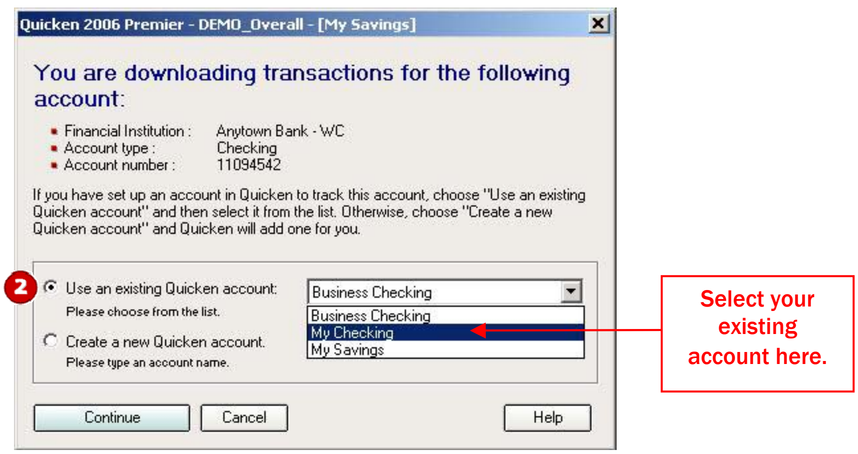
Repeat steps **1** through **5** for each account from which you download transactions.

REACTIVATE YOUR ACCOUNTS

1. Log in to your Financial Institution's Web site. Download your transactions into Quicken.

Important: To avoid the possibility of creating duplicate records when downloading into Quicken, select a "from" date that does not include records previously downloaded.

2. Click the **Use an existing Quicken account** radio button. In the corresponding drop-down list, select the applicable Quicken account.



Repeat steps **1** and **2** for each account that you will use for online banking or investing with your Financial Institution.

THANK YOU FOR MAKING THESE IMPORTANT CHANGES!